

Automobile Property Damage Adjuster

We have an outstanding opportunity for an experienced claim adjuster to contribute in a fast paced, growing organization. American Freedom Insurance Company, a financially strong and rated "A+" Superior by A.M. Best (the most highly respected insurance rating organization), is seeking a responsible and hardworking individual to join our Claims Department. We are a mid-sized, profitable and expanding nonstandard automobile insurance company doing business in Illinois, Indiana, Tennessee, and Pennsylvania. Our office is located in Mount Prospect, IL, a suburb of Chicago.

Key Responsibilities include:

- The individual will be directly involved in the processing of third-party subrogation claims
- The position will have responsibilities covering a wide range of areas including maintaining personal ownership of an inventory of files
- Improve service levels
- Negotiating claims and reaching claim resolutions promptly
- Providing the public with a level of service that meets or exceeds their expectations
- Controlling claims costs and expenses to the extent possible
- Identify process improvement opportunities to increase effectiveness and efficiency
- Answer and respond to attorney, regulatory, producer and consumer inquiries
- Ability to work with others and build relationships with claims staff, supervisors, and managers within the Claims Department
- Maintaining an effective and organized operation
- Other duties as assigned

The ideal candidate will have:

- Potential for increasing responsibility within the Litigation Adjuster role
- Some knowledge of the litigation process

- Ability to review and address court documents and issues
- Ability to review and assess Property Damage estimates, total loss evaluations, and related expenses to effectively negotiate third party subrogation claims
- Ability to identify or work with insurance coverage issues
- Knowledge of Illinois or Indiana claim practices a plus
- Minimum 2 years of prior or similar work experience

- Excellent customer service skills and the ability to identify potential fast track claims
- Experience negotiating with outside attorneys or pro se litigants either professionally or personally
- Proficiency with technology
- Ability to work independently and collaboratively, as needed
- Excellent oral and written communication skills
- A responsible and conscientious nature
- Superior coverage and liability analysis and confirmation skills
- Good problem solving aptitude
- Attention to detail and excellent quality of work
- Great organizational skills

The Position:

- Competitive Salary
- Full Time Monday-Friday (8am-5pm), occasional Saturday
- 401K - with company contribution up to 4% of salary
- Attractive Health insurance plans -- BlueCross Blue Shield PPO or HMO
- Discounted Individual Vision and Dental Plans
- Holiday Pay & Vacation
- Business Casual Work Environment
- Many Company Paid Lunches, Outings, and more

For Consideration, please forward your Resume to careers@americanfreedomins.com
Subject Line: Position Title you are applying for.