

CUSTOMER SERVICE - AUTO INSURANCE COMPANY

We have an outstanding opportunity in our Customer Service units to help in a fast paced growing environment. American Freedom Insurance Company, an A (excellent) and secure A.M. Best financially rated company is seeking a friendly, responsible and hard working individual. We are a small, profitable and growing nonstandard automobile insurance company doing business in Illinois, Indiana and Pennsylvania.

The position is located in Arlington Heights, IL, a suburb of Chicago.

The ideal candidate will have the following:

- Bilingual Polish or Spanish Speaking is a plus
- 2 years successful customer service experience in a customer service or call center environment
- Associates Degree or higher preferred
- Ability to multitask and work in a fast paced, high volume phone call environment
- Proficiency working on a computer
- Good communication skills
- A responsible and conscientious nature
- Good problem solving aptitude
- Attention to Detail and Excellent Quality

Key responsibilities include:

- Answer and respond to phone, email, fax inquiries
- Data Entry to Company computer systems
- General Office Work
- Other duties as assigned

The Position:

- Regular Full Time (40 Hours Per Week)
- 8am-5pm, occasional Sat mornings
- Attractive Health insurance plan -- BlueCross Blue Shield PPO or HMO
- 401k - Holiday Pay
- Business Casual Work Environment

For more information about American Freedom please visit our webpage - www.americanfreedomins.com