

Litigation Adjuster

We have an outstanding opportunity for an experienced claim adjuster to contribute in a fast paced, growing organization. American Freedom Insurance Company, a financially strong and rated "A" Excellent by A.M. Best (the most highly respected insurance rating organization) is seeking a responsible and hard working individual to join our Claim Department. We are a midsized, profitable and expanding nonstandard automobile insurance company doing business in Illinois, Indiana and Pennsylvania. The position is located in Arlington Heights, IL, a suburb of Chicago.

Job Description

- The individual will be directly involved in the processing of claims
- The position will have responsibilities covering a wide range of areas including maintaining personal ownership of an inventory of files
- Improve service levels
- Negotiating claims and reaching claim resolutions promptly
- Providing policyholders with a level of service that meets or exceeds their expectations
- Controlling claims costs and expenses to the extent possible
- Identify process improvement opportunities to increase effectiveness and efficiency
- Answer and respond to attorney, regulatory, producer and consumer inquiries
- Build relationships with managers and supervisors within the Claims Department
- Maintaining an effective and organized operation
- Other duties as assigned

Qualifications:

- Potential for increasing responsibility into Claim Management role
- Juris Doctorate and Member in good standing of the Bar Association preferred
- Knowledge of Illinois or Indiana claim practices a plus
- Minimum 2yrs work experience
- Excellent customer service skills and the ability to identify potential fast track claims
- Experience negotiating either professionally or personally
- Proficiency with technology
- Excellent oral and written communication skills
- A responsible and conscientious nature
- Superior coverage analysis and confirmation skills
- Good problem solving aptitude
- Attention to detail and excellent quality of work

The Position:

- Regular Full Time Status
- Competitive Salary
- 401K - with company contribution of up to 4% of salary
- Attractive Health insurance plans -- BlueCross Blue Shield PPO, HMO or Select
- Reports to Management
- Vacation & Holiday Pay
- Business Casual Work Environment